

# INVEST IN THE FUTURE

Leading the way in sustainable value creation

Capital Markets Day 2023



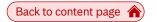
# **Important Information**

This document contains forward-looking statements. By their nature, forward-looking statements involve risk and uncertainty because they relate to future events and circumstances that may be beyond the Storebrand Group's control. As a result, the Storebrand Group's actual future financial condition, performance and results may differ materially from the plans, goals and expectations set forth in these forward-looking statements. Important factors that may cause such a difference for the Storebrand Group include, but are not limited to: (i) the macroeconomic development, (ii) change in the competitive climate, (iii) change in the regulatory environment and other government actions and (iv) market related risks such as changes in equity markets, interest rates and exchange rates, and the performance of financial markets generally.

The Storebrand Group assumes no responsibility to update any of the forward-looking statements contained in this document or any other forward-looking statements it may make.

This document is based on the Storebrand Group's alternative income statement and contains Alternative Performance Measures as defined by the European Securities and Market Authority (ESMA). The alternative income statement is based on reported IFRS results for the individual group companies. The statement differs from the official accounts layout. An overview of APMs used in financial reporting is available on storebrand.com/ir.





## **AGENDA**

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# **Group Strategy**

# Leading the Way in Sustainable Value Creation

Odd Arild Grefstad

**Chief Executive Officer** 





## **Executive summary**

OUR HERITAGE 256 years of pioneering the Nordic financial industry, 28 years of pioneering sustainable investments

OUR TRACK RECORD

Largely delivered on commercial guidance from CMD 2020, close on NOK 4bn result ambition for 2023 despite industry-wide challenges in Insurance

OUR STRATEGY Sustainable Nordic Savings and Insurance Group, capturing both structural and market driven growth to transform into a capital-light growth business

OUR AMBITIONS

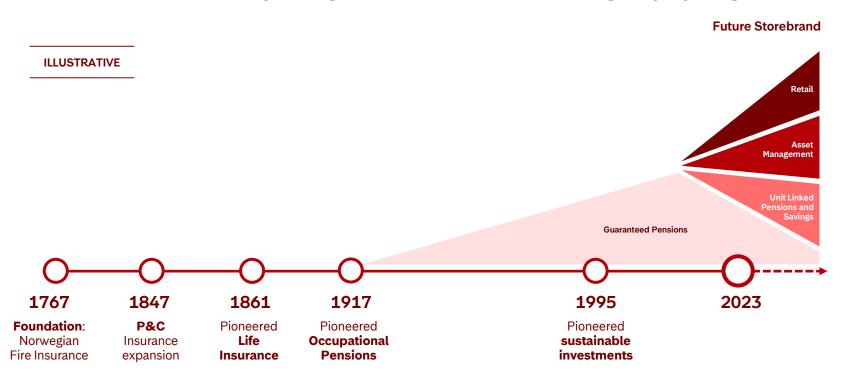
Further increase result generation, return on capital and capital distribution





## 256 years of pioneering the Nordic financial industry

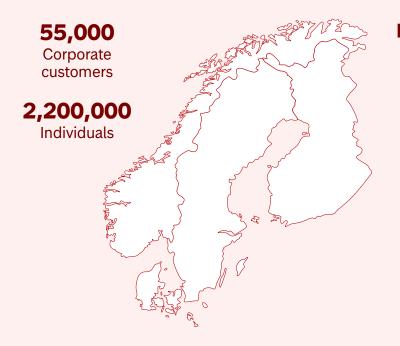
Future Storebrand is a capital light business with material group synergies







## A Nordic Savings and Insurance group



Pensions & savings

Market leader

NOK 588bn AuM

Asset management

World leader in sustainability

NOK **1,131**bn AuM



**Retail banking** 

Fast growing challenger

NOK **75**bn lending

**Insurance** 

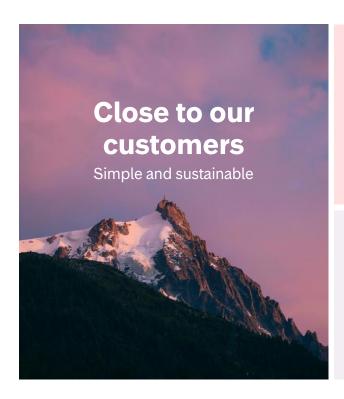
Fast growing challenger

NOK **8.4**bn premiums <sup>1</sup>





## Helping our customers invest in the future



Future to look forward to

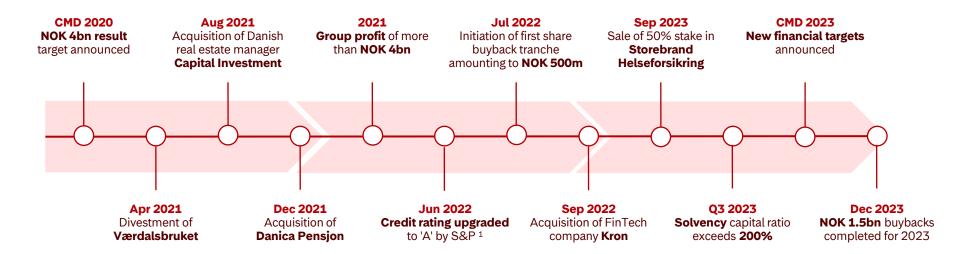
**Brave pioneer** 

Security & financial freedom





# Strategic and financial milestones reached since the Capital Markets Day in 2020

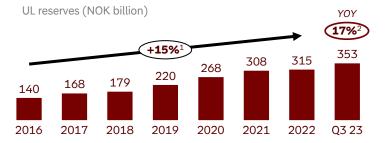




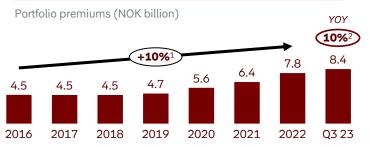


# Track record of strong and consistent growth in core markets

## Unit linked (defined contribution) pensions



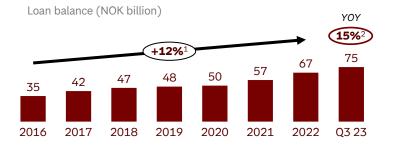
#### Insurance <sup>3</sup>



#### Asset management



#### Retail bank





<sup>1.</sup> Growth figures expressed as CAGR from FY 2016 to FY 2022

<sup>2.</sup> Growth figures expressed as year-over-year growth from Q3 2022 to Q3 2023

<sup>3.</sup> Include all written premiums in Storebrand Helseforsikring AS (divestment pending regulatory approval).



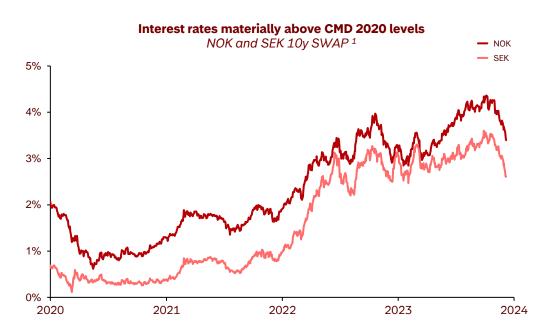
## Delivered on guidance from CMD 2020

#### Apart from market-driven profitability challenges in Insurance 1



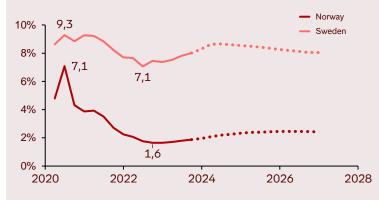


# Higher interest rates will improve result contribution from financial results

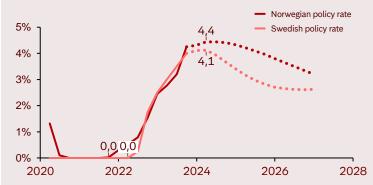




#### Lower unemployment rates with stable outlook <sup>2</sup>



#### Market expects slightly declining policy rates <sup>2</sup>

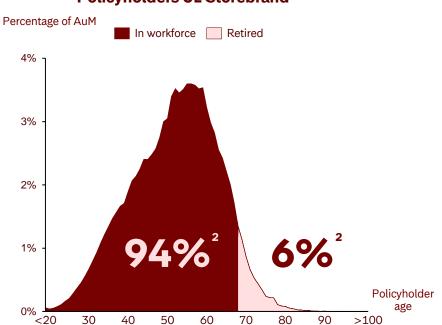






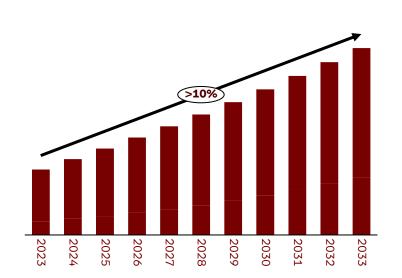
## Structural growth in core markets for years to come

#### Policyholders UL Storebrand <sup>1</sup>



#### Reserve projection UL Norway <sup>1</sup>

Expected AuM growth in the market to remain high for decades







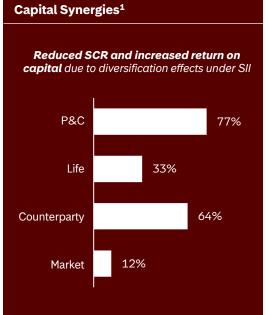
# Group strategy underpinned by concrete revenue, cost and capital synergies

### **GROUP SYNERGIES**

Significant group synergies across our operations enable strong growth with competitive margins across all lines of business

#### Selected group synergies









### Sustainable Nordic Savings and Insurance Group

**Future Storebrand**Growth focus in capital-light business areas in front book

Leading Provider
Occupational Pensions
Norway & Sweden

Nordic Powerhouse in Asset Management Growing Challenger in Norwegian Retail Market

**Strategic enablers** Unlocking growth

D People First

**Leadership in Sustainability** 

**Digital Frontrunner** 

**Capital Management**For shareholder returns

Growing ordinary dividends from earnings

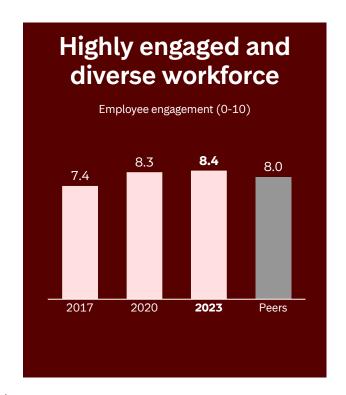
~1.5bn¹ annual buybacks ~12bn¹ by YE2030 Additional capital generation

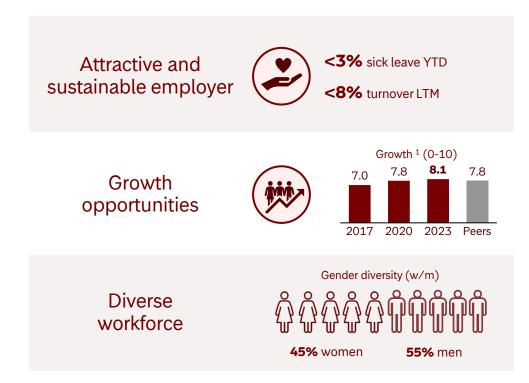






## Strategy enabled by industry-leading employee engagement and growth-oriented culture









### 28 years of pioneering sustainable finance



#### **Top 10%**

Of global listed companies' work within sustainability



#### Grade A

Part of CDP's A-list for 2022. Leading the way in environmental transparency and performance on climate change





#### Rated #1

Within sustainable investments in Norway, Sweden and Denmark 1

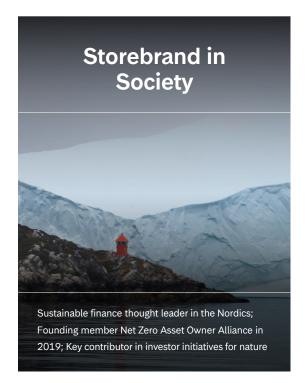


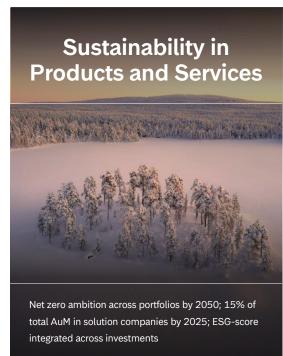
#### Winner of the SHE Index

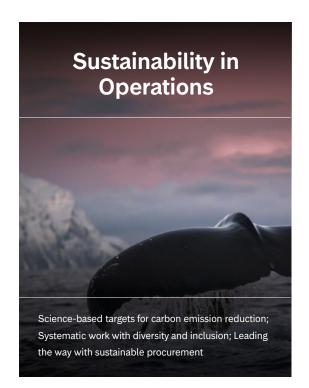
Recognised for systematic work with diversity and equality



# Maintaining sustainability leadership through product, service and operations focus











# Digital Frontrunner

Building a digital, data-driven & scalable platform



## **Cloud Transformation**

Future-proofed, stable and secure platform delivered in-line with business case



#### Cyber Resilience

Pro-active defence with zero trust and security by design



# Artificial Intelligence

Proven track record with mobilization to reap the benefits of Generative AI



#### Scalable Business

Consolidated and modernized business platforms for automation and digitalization



# Digital Products

Mature and modern digital product practice primed for digital distribution and servicing

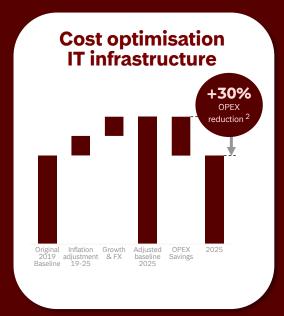


# People & Competence

Scaled agile with strong strategic alignment and commercial orientation



# Cloud pioneer in Financial Services 1





## Future proofing



Fully automated infrastructure as code



Modernization and technical debt reduction



Access to new innovative capabilities such as Al







#### **Leverage cloud platform**

Modernised and transparent platform with zero trust architecture **10X** log sources providing increased cyber transparency <sup>1</sup>



#### Storebrand Cyber Defence Centre

Pro-active threat hunting and intelligence with automated security monitoring and response

2X incidents handled while reduction in false positives 1



#### Focus on application security

Security by design through a secure development lifecycle

**15%** of developers trained Security Champions



#### **Build security awareness**

Organization wide training and monitoring

**15%** increase in employees reporting suspicious phishing 2



Adapting to an everchanging threat landscape







# Artificial Intelligence

Proven track record and ready to unlock the AI-potential

P&C fraud detected <sup>1</sup>

Pricing precision <sup>2</sup>

+20% +17%

Automated approvals <sup>3</sup>

**2**x

# **External studies indicate high** potential of Generative AI

More inquiries managed by **Customer Service** agents <sup>4</sup> Time cut in document writing by **business professionals** <sup>5</sup>

Increase in **output quality** using
generative Al <sup>5</sup>

# Our approach to unlocking the AI-potential







#### AI-enabled workforce

Invest in AI-tools and build competency

#### **Automation with Al**

Integrate AI resources in digital transformation initiatives

#### Lean investments

Moderate scale-up building on long-term capabilities



<sup>1.</sup> Increase in detected fraud cases in an Al-assisted process for selected P&C products 2. ML-based pricing on collective disability insurance

<sup>3.</sup> Twice as many disability cases automatically approved with use of analytics

<sup>4.</sup> Generative Al at Work (NBER)

<sup>5.</sup> Experimental evidence on the productivity effect of gen AI (MIT)



# Digital Product & Scalable business

Scalable business platforms enabling digital distribution & customer service

# Enabling growth from a proven foundation

- Award-winning
  digital solutions
  for corporate market <sup>1</sup>
- Smart Pension holistic digital pension advisor
- 4 to 1 consolidated fund platform with >97% STP
- 7 Consolidated **3 core systems** in Sweden with **50 MSEK** operational savings

- 40% digital sales pension and insurance in SMB
- Kron market leading investment app in retail market <sup>2</sup>
- Projecting **100 MNOK**operational efficiency gains
  by '25 in corporate market
- 8 EPK transition with 99% automation and no OPEX increase

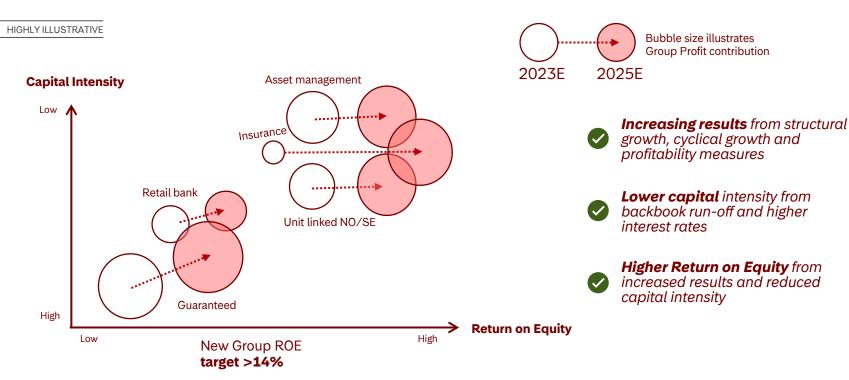






## Storebrand's strategic direction towards 2025

Capturing both structural and market driven growth to transform into a high Return on Equity business in line with long-term Group strategy







# Increasing group financial ambitions as the equity story unfolds

Value creation increases as equity story unfolds

Group ambitions

Structural and market driven growth  $\checkmark$ 

Continued cost discipline

Increased Return on Equity 
√

Strong solvency  $\checkmark$ 

Fungible capital

Increased shareholders returns

5 NOK billion

Group profit 2025

>14%

Return on Equity

Increasing every year

Dividends per share

1.5 NOK billion per year

Share buybacks





# Leading Position in the Corporate Market

Vivi Måhede Gevelt

**Executive Vice President, Corporate Norway** 







## **Key takeaways**

- Profitable & growing corporate pension market - Market leader
- Attractive provider in a large public sector market - Challenger
- **Growth in P&C and Corporate Pension Funds** 3 - Greenfielding
- **Digitalizing core processes** 4 - Scalable





# Well positioned as a full range provider in the corporate market for Pension and Insurance

#### Solid organization...

## NOK 350 bn AuM



NOK 350 bn AuM & NOK 18 bn premiums



~ 500 employees



Digital E2E solutions



Strong distribution & partnerships

#### ... with strong customer proposition within occupational pension and insurance in Norway

Segment	Product	Market share <sup>1</sup>	# of customers
Occupational pension	Private sector	30%	<ul><li>33,000 corporate customers</li><li>530,000 employees</li></ul>
	Public sector	3%	<ul><li>100 institutional clients</li><li>70,000 employees</li></ul>



Group life	15%	~ 8,000 corporate customers
Pension related disability	35%	~ 33,000 corporate customers
P&C	2%	~ 11,000 corporate customers





## Occupational pensions in Norway

#### Sticky and growing assets in an immature defined contribution market



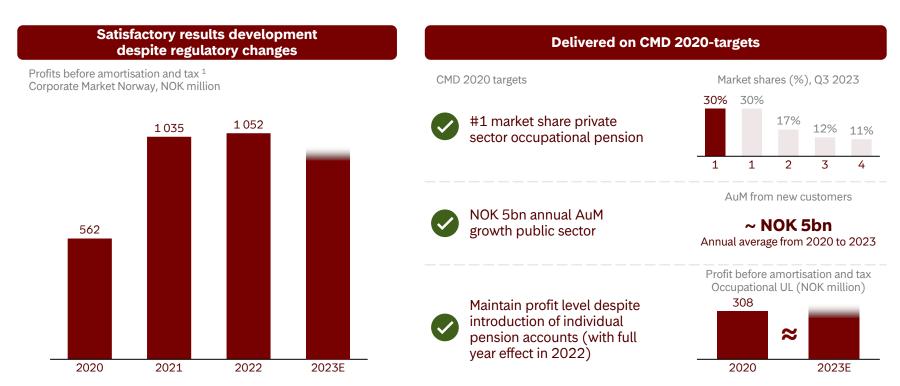


<sup>1.</sup> Paid-up policy is main pension product from Defined Benefit (DB) schemes. However, some receive pensions directly from the DB scheme.

<sup>2.</sup> Storebrand estimates. Defined Benefit based on Q323 figures of NOK 400bn from Finance Norway and pension fund estimate of NOK 250bn. For defined contribution and public sector. Please find further details in the pages describing the concrete growth initiatives.



# Strong track record in the Norwegian corporate market



<sup>1.</sup> Business area includes the following Supplementary Information segments: Majority of Unit linked Norway, Health & Group life insurance, Pension related disability insurance Norway and Guaranteed products Norway



Market shares in terms of premiums



# Attractive customer value proposition supported by leading solutions, client service and brand



<sup>1.</sup> Moderate and High-risk profiles, both 3-years and 5-years history



<sup>2.</sup> Source: Norwegian Customer Barometer

<sup>3</sup> Source: Brand tracker



# Going forward, continue the structural growth journey within unit linked and through growth initiatives

Capitalising on the structural growth and our market leader position....

... while utilising group synergies to further grow our results

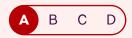














# Leverage our leading market position to further grow in unit linked pensions

Strong historical growth and STB is the market leader

NOK

**1.9m** Individual DC pension savers

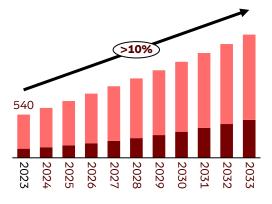
**45bn** Annual savings across the market, with rapid future growth

- Market opened in 2001 and accelerated substantially from 2006
- 19% annual AuM growth last 10 years
- Traditional players succeeding newcomers outcompeted due to high entry barriers and scale advantages

## Solid market growth for the foreseeable future

Market AuM (NOK billion), STB estimates

Individual Pension Account
Pension Capital Certificates



## Storebrand aims to maintain the leading position in a growing market...

... while at the same time improving cost-income ratio (UL corporate Norway)









## Excellent track record with 7 out of 7 municipality tenders won

#### Large market currently dominated by one player

Market size (AuM) and market shares (%)



- Highly consolidated market, however...
- ... changing market dynamics expected to increase customer churn and support the transfer market
- NOK 10bn to 20bn expected to be tendered during 2024

#### Storebrand has 100% hit rate of tendered municipalities

Number of public customers per Q3 2023

**Municipalities** 

~ **100** Public corporations

Selected customers



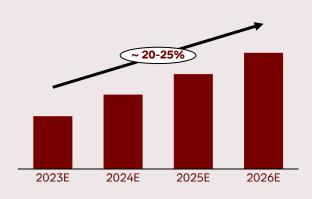






#### **Expected high growth going forward**

Storebrand's AuM within public sector (NOKbn)









# Preferred manager for closed corporate pension funds in run off

#### Attractive market for Storebrand

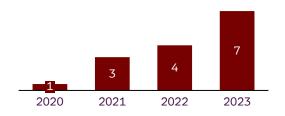
Several closed corporate pension funds are managed as captive by corporations

Ongoing trend where funds are transferred to commercial pension companies due to cost, complexity & risk optimisation



#### Storebrand has NOK 7bn in AuM

AuM (NOKbn)



- Five pension funds transferred per Q3 2023
- High profitability and capital efficiency
- Utilising strong group synergies (e.g., asset management, asset liability management and pension solutions)

Continue the strong and profitable growth as a

**Preferred manager of corporate** pension funds

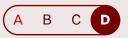


**Attractive market** 



~ NOK **250** bn (AuM)







## Continue growing the **P&C** business

**Build on existing operations and** synergies in a profitable market

The initiative has been delayed due to covid, but is now accelerating

Strong Group synergies, e.g.

Strong brand

>75 % reduction in SCR due to diversification effects

**Utilise in-house competence** 

In a market with healthy margins

 $\sim$ 65 % claims ratio <sup>1</sup>

**1,700** new customers YTD

**Expanded product offering to SMEs** 

**Expanded distribution** with new partners



#### **Expected high premium growth**

Premiums from P&C customers (NOK million)







# Scalable business with increasing volumes, leading digital solutions and technological efficiency gains

Capacity to process an increasing number of customers without growing the workforce

Growth in business volumes requires further efficiency measures

**3**x

increase in number of pension & disability **claims handled per FTE** from 2018 to 2023 >90%

fully **automation** ratio in all major defined contribution pension processes 2 of 3

disability claims are processed partly or fully **automated** 



Our focus on **utilizing AI technologies** will further improve automation and scalability going forward

#### 'Smart Pension'

Market leading digital pension advisor

#### **Award-winning**

digital sales and service solutions corporate market





### **Ambitions towards 2025**

Market leader in private sector pension



Grow AuM in public sector with +NOK 7bn annually



20% growth in cash results p.a.







# Digital Leader in the Swedish Pension Market

Jenny Rundbladh

Executive Vice President, Corporate Sweden







# **Key takeaways**

- Strong cash result on top of capital release
  Continued strong value creation from SPP
- Strong core pension offering
  Leading the market in new sales last twelve months
- Growth into adjacent profit pools

  Ambition to strengthen the footprint in Sweden
- Scalable digital solutions

  Digital edge will fuel the journey ahead



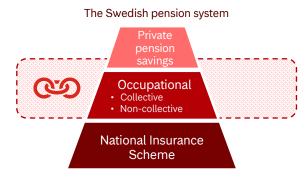


# SPP: A digital leader in the Swedish life & pension market

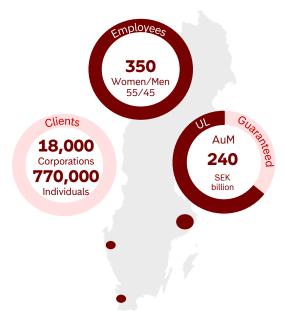
Core market within occupational pensions

Serving clients in Sweden

Value proposition and go-to market



- Occupational pension is not mandatory
- Collective agreement or a customized solution
- SPP's core market is non-collective occupational pensions





B2B2E



Direct & broker sales



Digital leader



Sustainable pioneer



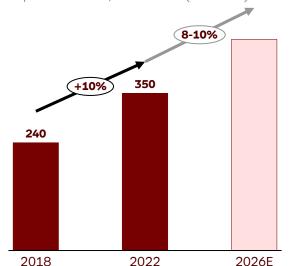


## Swedish life insurance market continues to grow

### Strongest growth in the segments driven by individual solutions

### 10% annual market growth in premiums income...

Total premium income, excl. transfers (SEK billion)



#### ... driven by several attractive characteristics



- Large market, amounting to SEK 6,000bn in AuM
- Strong growth in premiums



- Occupational solutions increasingly important
- Ongoing change from defined benefit to defined contribution



- Demographic change in terms of lifetime and expectations
- Increased trend towards individual savings



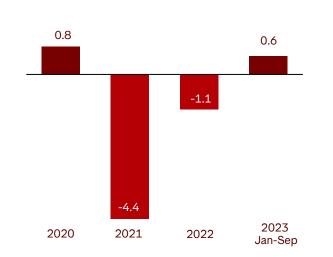


### Growing transfer market driven by regulatory changes

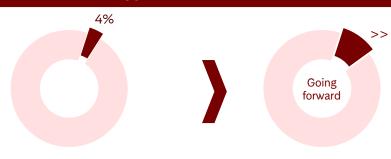
### Focus on unlocking potential with maintained profitability

### Successful turnaround of SPPs negative net transfer balances

SPPs net transfer balances (SEK billion)



### Rotation of old pension policies brings both opportunities and risks for SPP



Historically 4% of old pension policies was transferred between different insurers on a yearly basis.

The share of policies transferred is expected to continuously grow, partly due to regulatory changes:

- Reduced costs for transfers
- Lock up of old UL-capital
- Simplified transfer processes

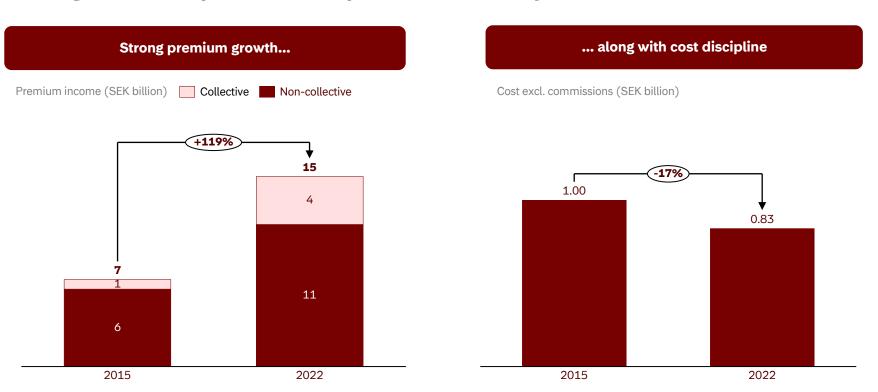






## Looking back, SPP has delivered scalable growth

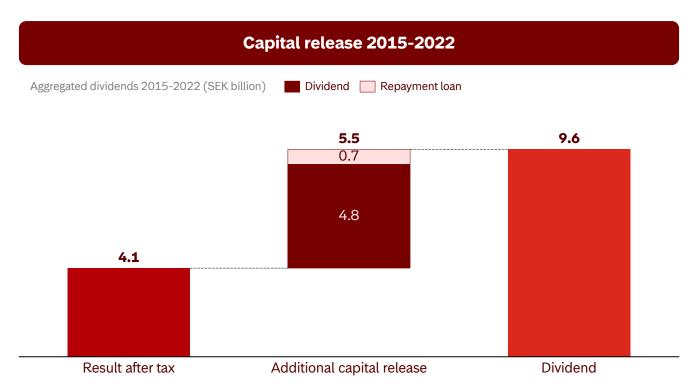
### Strong cost discipline and improved efficiency







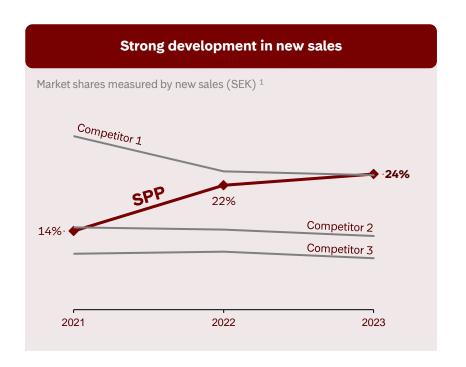
# Back book in run off has led to capital release of SEK 5.5bn on top of increasing cash results

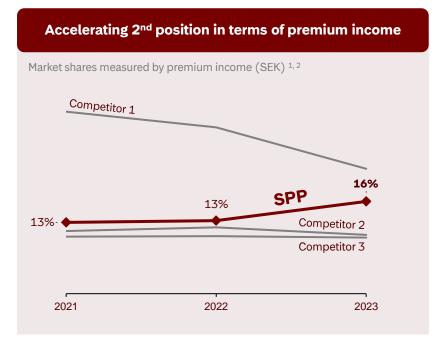






# Accelerated SPP to a leading position in new sales within core market











### Looking ahead Strategic priorities towards 2025



SPP is a **preferred partner** based on our position as a trusted advisor and a sustainable pioneer



We pave the way as a **digital leader**, offering a smooth customer journey and reduced time to market



We target **double-digit growth** by expanding our business into adjacent profit pools which lead to growing market shares



Strengthen footprint in the Swedish market





# Additional growth fuelled by key success capabilities and strong group synergies...



Modern scalable platform and an internal workforce transformation



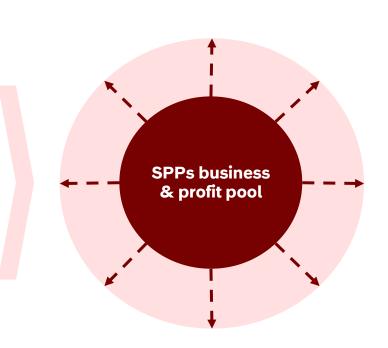
Strong market position with a #1 rate by external partners



Well positioned sustainable investment brand, strong synergies with Asset Management



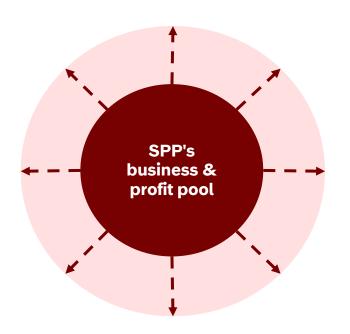
High employee engagement score and ability to attract top talent







# ... visualised in commercial initiatives expanding SPP's profit pool



Repackaged products into new segments:

→ Growth in the SME segment

Added value propositions and distribution:

→ Growth in capital light guaranteed savings

Provide a scalable operation model:

→ Consolidation and portfolio transfers





# **Growth in SME segment,** the journey has started

Large and fast-growing market

#### **Customer needs**





- Mainly distributed by brokers
- Higher margin segment
- SPP has a limited footprint today

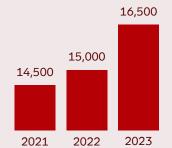
- One-stop shop package
- Standardized solutions
- Digital customer journey & single sign on

#### SPP's capabilities

- ✓ Strong B2B position
- ✓ Access to distribution
- ✓ Relevant value proposition to expand from

#### **Strong initial** market response

Number of existing SME clients









# Growth in capital light guaranteed savings

High interest rate environment creates potential

**Customer needs** 





- Few peers with relevant capabilities
- Higher margins compared to UL
- Capital light product

- Increased attractiveness for guaranteed savings
- Strong value proposition for clients 55+ years

#### **SPP's capabilities**

- √ Strong risk management
- ✓ Well-known brand
- ✓ Scalable operating model

### The win of ITP\* opens new doors

\* Largest white collar collective agreement



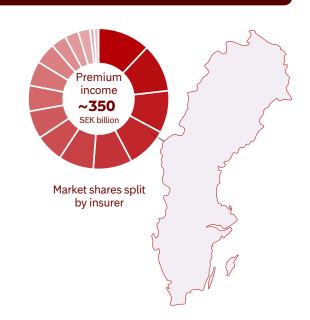






#### Fragmented market in potential transformation

- A large number of providers in the total life insurance market
- Regulation and digitalisation drivers for transformation
- Growing ecosystem in savings and insurance industry opens new opportunities
- A significant potential of consolidation



#### **SPP's capabilities**

- Proven experience with successful previous portfolio transfers
- Modern platform provide a scalable operating model and a potential consolidator position
- ✓ Dedicated local proactive team supported by group capabilities and experience in M&A





# **SPP's key ambitions**

> 10% annual growth

Strengthen footprint the Swedish market







# Nordic Powerhouse in Asset Management

Jan Erik Saugestad

Executive Vice President, Asset Management







### Key takeaways

- Growth track record

  Successful transformation, three successful acquisitions and consistent net inflow
- Strong strategic enablers

  Attract and keep talent, modern and AI read platform, thought leader in sustainable investments
- Clear long-term strategic positions
  - ✓ Local Nordic Partner
  - ✓ Gateway to the Nordic
  - ✓ Sustainability Pioneer





# Recognized as a front runner in the Nordic asset management industry

Transformation and rise of Asset Management

Modern and sustainable multi-boutique manager

Future growth as a Nordic Asset Manager





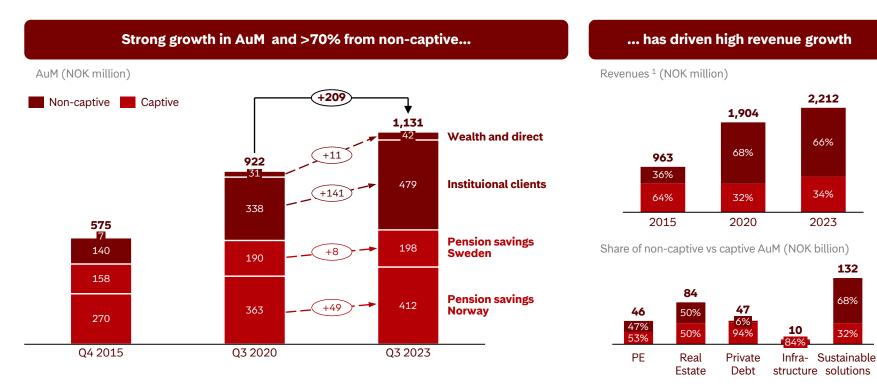


World Leader Sustainability





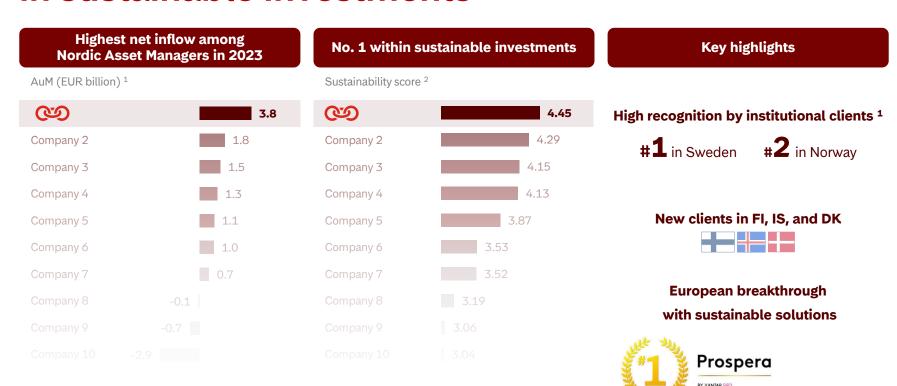
# Strong growth in non-captive assets has transformed the revenue composition and boosted revenues from captive







# Highly regarded by clients and ranked as a leader in sustainable investments







# Three clear long-term strategic positions supported by strong enablers







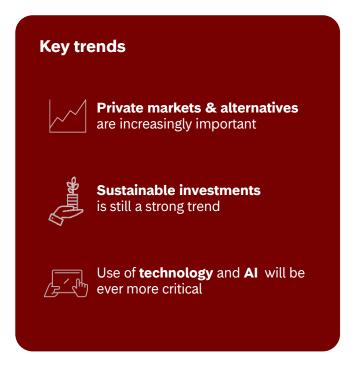
# Ability to attract and keep talent and a modern and Al read platform, is key to support growth

**People** Digital **Sustainability** leadership first frontrunner Efficient operation Offices in Norway, Sweden, Common policies & principles Acknowledged for our leadership in Denmark, Finland, UK sustainable investments, and our Nordic Leverage Al and international engagement Al ready platform average tenure (years) Climate Future ready **IPDD** Action 100+ **Technology stack** nationalities in SAM Group **Automated** Nature Action 100 **Fund platform** net new employees since 2018 Relevant TCFD TASK FORCE ON CLIMATE-RELATED FINANCIAL **Domiciles** Taskforce on Nature-related Highly engaged workforce Cloud pioneer (above average in Finance) Swift 4





# Perspectives on key trends and value drivers for clients and the business are well anchored



#### Value drivers

- Active management adds client value executed well
- Sound integration of ESG in investment processes improves long term risk-adjusted returns
- Alternatives provide liquidity, complexity and risk premiums not available in conventional markets
- Well diversified portfolios across asset classes and strategies provide superior risk-adjusted return
- Different brands for different strategies/assets improves client transparency
- Growth is crucial to support clients and stay competitive



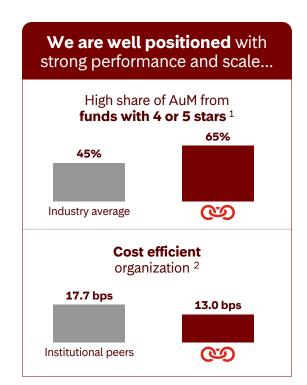
# Present in all Nordic countries to be an attractive partner in all the local markets

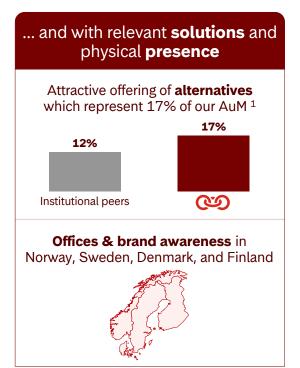
### The Nordic **profit pool** is sizable

A large profit pool in excess of



- Proving ground for sustainable investments
- Nordic institutions have a diverse but low allocation to alternatives
- ✓ A stable profit pool with long term investment perspectives in a well regulated environment









## Hold a strong Nordic position and relevant solutions to capture flow into the Nordic investment region

The Nordic region is an attractive investment region

World leading industry clusters



**Tradition of public-private** collaboration



**High digital maturity** 



We have all relevant solutions and a recognised brand

**Conventional solutions** 

with Nordic fixed income and equity funds

**Alternatives solutions** 

with a Nordic investment scope and high sustainability levels

#1 of 311

in the category Global diversified portfolios 1

"One of the frontrunners in the Nordic investment industry.."

AM Watch Oct 6 2023

Growth enabled by **dedicated** sales, int. domiciles and performance

A dedicated international sales force

with local presence in the UK, and domiciles in LUX, IRL, and GGY

**Your Nordic Private Equity Partner** 

~20%

average historical return

Strong performance within Real Estate, and high sustainability ratings

~8%

annually ungeared return last 8 years





### Able to lever our leadership in sustainable investments to drive revenue growth

#### Both **support and market** for sustainable investments 1

#### **Policy** trends

#### USD 370bn

US Inflation Reduction Act

#### EUR 270bn

EU Green Deal Industrial plan

#### Market trends

#### USD 3.7tn

Cumulative GSS+ debt issued by YE22

#### > USD 20bn

Flows into Article 8 & 9 fund in Europe<sup>2</sup>

#### USD 3.5tn

#### Investment requirements

New spending on low emission assets and enabling infrastructure

#### USD 700mn

In biodiversity conservation funding gap

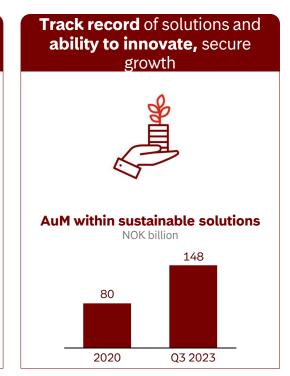
#### We have a competive offering of sustainable solutions

#### Conventional

- ✓ Theme-based strategies
- ✓ Sustainable equity index strategy
- ✓ Sustainable credit and fixed. income strategies

#### **Alternatives**

- ✓ Cubera Impact
- Infrastructure
- √ Real Estate









### **Asset Management's key ambitions**

#### **Strategic positions**







- Local Nordic Partner
- Gateway to the Nordic
- Sustainability Pioneer

#### **Growth and flow**



Continued growth driven by positive net inflow

#### **Cash result**



Double digit growth in cashflow from operations





# Growing Challenger in the Retail Market

Camilla Leikvoll

Executive Vice President, Retail







## **Key takeaways**

- Attractive retail market
  Gained market shares in all product areas
- Proven track record

  Delivered on ambitious double-digit growth targets

Raising the bar towards 2025

Through boosting customer experiences, unleashing cross-sales and scalable growth



### Storebrand Norwegian retail market at a glance







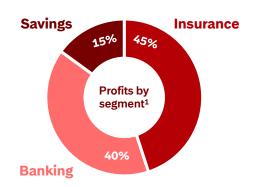


~ 570,000 customers

Efficient go-to market strategy

A challenger in the retail market

#### **Broad product offering...**



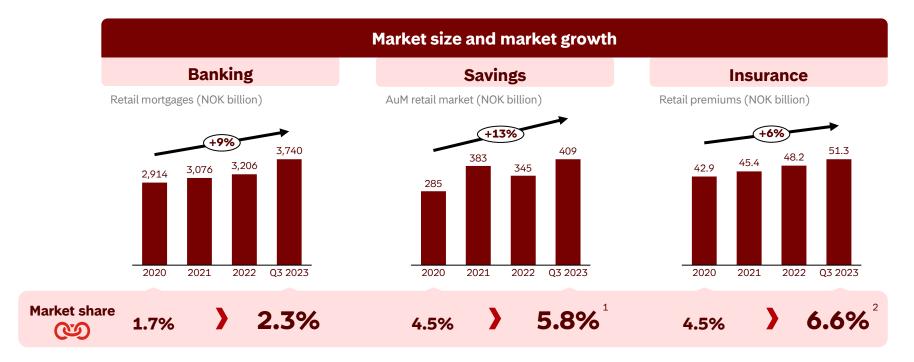
... utilising a profitable business model while capitalising on group synergies

- Leveraging a large customer base through B2B2C
- Cost and capital synergies in mortgages and insurance
- Strong in-house competency and capabilities
- Leading asset manager for attractive offering





# Growing market share in attractive Norwegian retail market





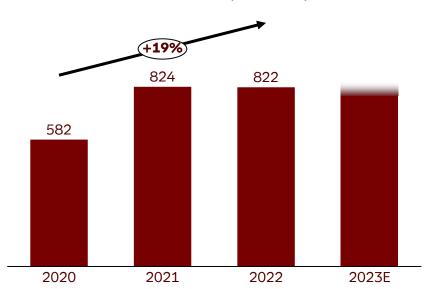
<sup>1.</sup> Including Kron and external distribution. Excluding individual unit link. Total market share including Skagen at Q3 2023-13.2%.



# Strong results due to outperformance of ambitious CMD targets from 2020

#### Strong profit development since last CMD<sup>2</sup>...

Profit before amortisation and tax (NOK billion)



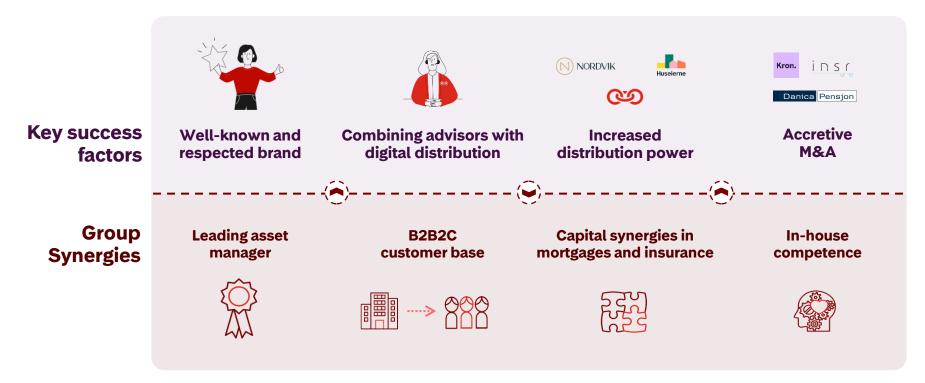
#### ... and achieved volume growth targets

Segment	Volume CAGR '20 – '23 <sup>1</sup>	2020 CMD ambition Double digit growth
Insurance Retail Premiums (NOK)	+ 25 %	
Banking Loan balance (NOK)	+ 16 %	
Retail savings AuM (NOK)	+ 23 %	





# Success supported by strong customer offering and group synergies







# **Strategic priorities towards 2025**











### Boost customer experiences to attract and retain customers

**Omnichannel customer experience...** 

... solving customer needs...

... to increase number of customers



#### Leading digital solutions

Holistic and frictionless user experience



#### **Highly competent advisors**

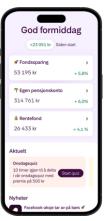
Efficient use of advisors when it creates value for the customer



#### **Seamless customer journeys**

Omnichannel customer journeys supported by Salesforce



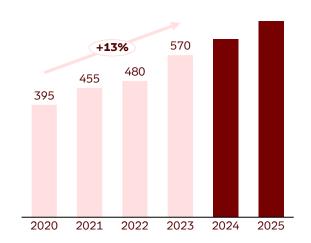


Customer satisfaction 1

**60,000** customers ~50% YTD growth

NOK 12bn in AuM ~60% YTD growth

Number of customers ('000)







### Systematically broaden customer relationships to increase share of wallet

Systematically broaden the relationship...

Development of the portfolio over time



Utilise selected customer journeys for cross-selling Buy a new home Build a safety net Pension planning

... and new concepts and services

Pilot 2023



**Storebrand Fram** 

Affluent customer program







### Utilise technology and efficiency measures to drive scalable growth



#### **Continue operational** excellence

By advanced use of data and technology to increase automation



#### **Optimise** distribution mix

By increasing distribution power and share of digital sales



#### Support climate adaption and circular economy

By managing climate risk and ensuring circularity in claims settlements

#### **Ambitions**

+20%

Increase automation p.a in banking operations

Improve cost ratio in retail insurance

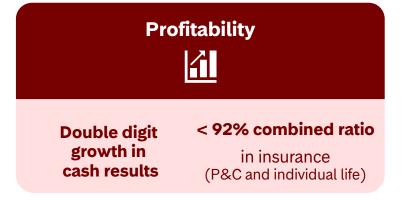
EU taxonomy aligned in non-life insurance





### Raising the bar towards 2025

# Volume growth Double digit growth across product lines retail mortgages, retail savings (AuM) and retail insurance premiums







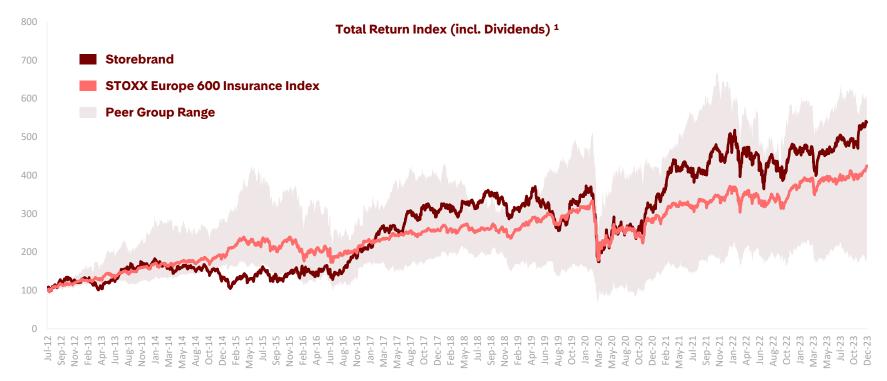
# Accelerated Value Creation in a Higher Interest Rate Environment

Lars Aa. Løddesøl
Group CFO & Executive Vice President





# Improvement in the business reflected in shareholder returns

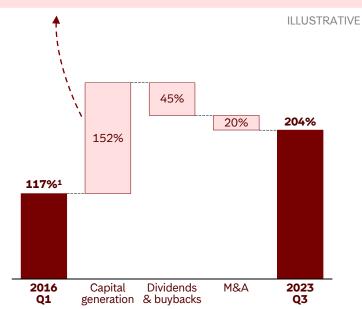






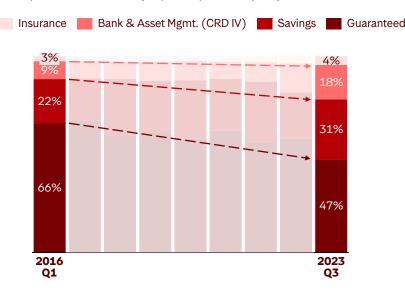
# Strong capital generation and improved balance sheet composition





### Balance sheet composition significantly improved, in line with group strategy

Composition of the solvency capital requirement (SCR)







### On track to reach sustainability targets

**Greenhouse gas emissions** 

Science based targets

Solution investments

Stocks and bonds

Real estate



Developing products & services that aim to reduce the growth of people dependent on disability benefits

Other highlights







13%

Current status

37%

43%

27%

**Targets** 

**32%** reduction by 2025 compared to 2018 level 32%

reduction by 2025 compared to 2018 level > 42%

of stocks and bonds by 2027 1 **15%** 

solution investments by 2025



NOK 13bn of green bonds issued and allocated since 2021<sup>2</sup>



44% of total AuM invested in fossil free assets 3



<sup>1.</sup> Listed equity and corporate bonds

<sup>2,</sup> NOK 5.7bn green bonds from Storebrand Livsforsikring AS, and NOK 7.5bn in green bonds from Storebrand Boligkreditt AS 3. As of year-end 2022



# Accelerated value creation supported by a higher interest rate environment







# Increasing cash-results

1





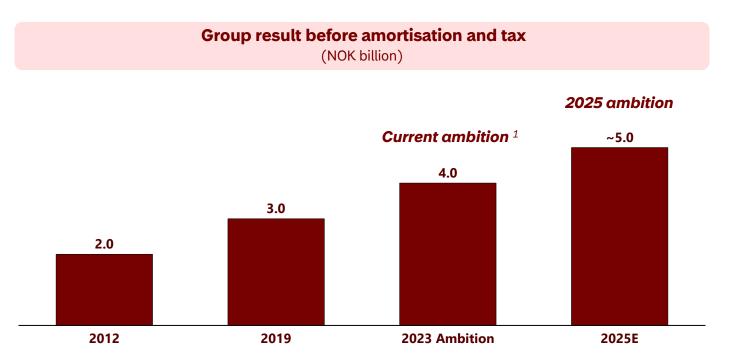
# Delivered on the guidance from the Capital Markets Day in 2020

Guaranteed **Asset Unit Linked Bank** Insurance Backbook **Management** Volume Stable AuM / **Double digit** High single digit **Double digit Double digit** continued capital AuM growth AuM growth lending growth premium growth release Margin Fee income Combined Fee income Fee income Net interest  $\sim 0.6\% - 0.8\%$  $\sim 0.18\% - 0.22\%$ ~ 1.1 % - 1.3 % ratio <92 %  $\sim 0.5\% - 0.6\%$ 





# Satisfactory result development apart from Insurance, cash result target of NOK ~5bn set for 2025







# Ambition to reach NOK 5bn assumes strong growth and satisfactory margin development

		Run-off Business				
		Savings	<u>.</u>	Community of		
	Unit Linked	Asset Management	Bank	Insurance	Guaranteed	
Volume (NOK) Q3 2023	AuM NOK 353bn	AuM NOK 1,131bn	Lending NOK 75bn	Premiums f.o.a. <sup>1</sup> NOK 7.2bn	AuM NOK 278bn	
Volume CAGR 2023-2025E	~ 10-14 %	~ 7-11 %	~ 5-10 %	~ 8-15 %	< 0 %	
Margin 2025E	Fee income ~ 0.5 % - 0.6 %	Fee income ~ 0.18 % - 0.22 %	Net interest ~ 1.2 % - 1.4 %	Combined ratio <92 %	Fee income ~ 0.5 % - 0.6 %	

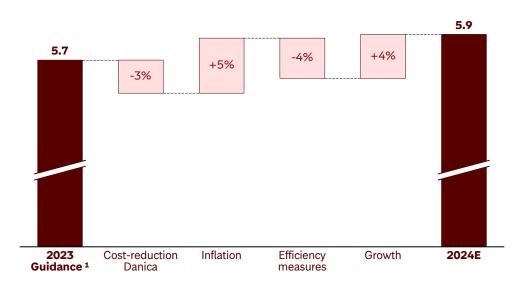




# Commitment to cost control amid persistent inflation

#### **Operational cost development Group (NOK billion)**

Cost is increasing due to growth, investments and inflation



### Manage cost for profit growth

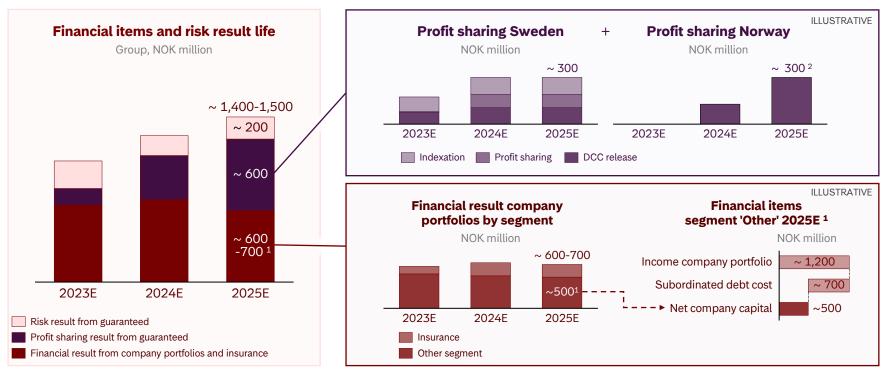
- Cost managed for strong growth, significant investment in AI, technology and innovation
- Contingency plans and cost reduction initiatives to be initiated if revenue is delayed

Proven ability to adapt cost if needed





## Growing financial result driven by increased profit sharing from Guaranteed business







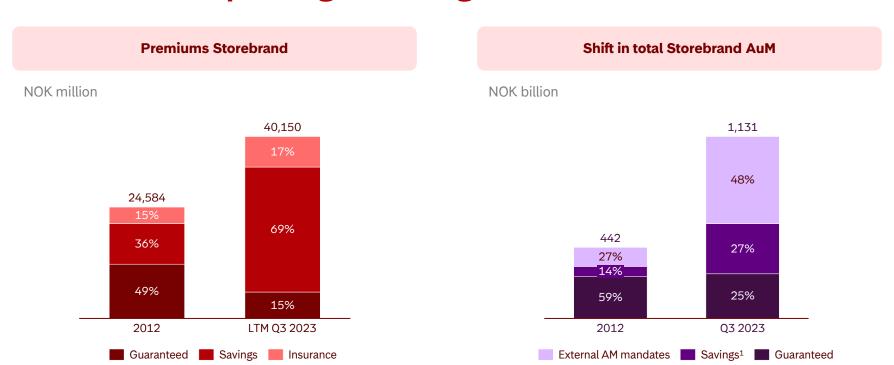
# Higher capital generation and return on capital

2





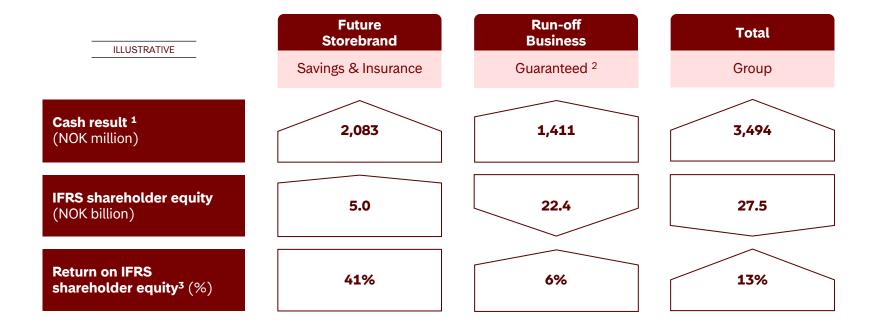
# Transitioned from capital consumptive Guaranteed business to capital light Savings and Insurance business







### Higher return on equity as the backbook is transforming into a financial asset



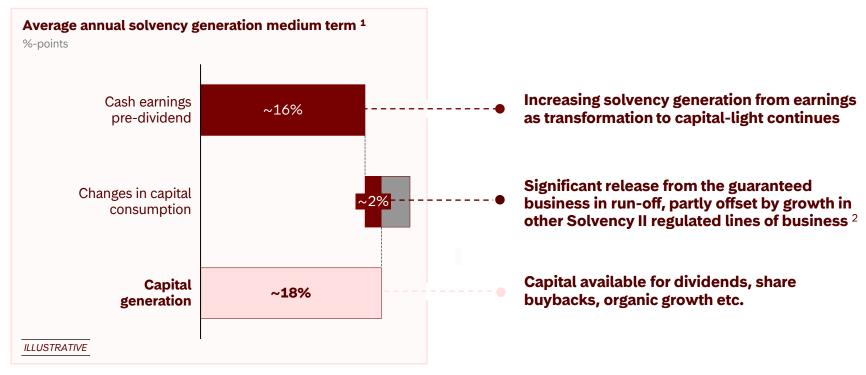


<sup>1.</sup> Last 12 months as of Q3 2023 Profit after tax adj. for amortisation (i.e. cash result).

<sup>2.</sup> Includes the result and capital in the "Other" reporting segment.



# Capital generation will be higher than cash earnings due to contribution from capital release in the backbook







Increased capital generation converted to cash

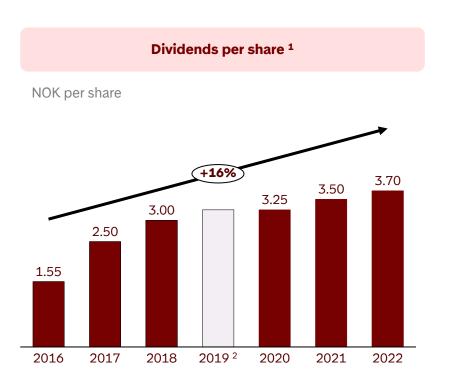
\ Higher capital returns to shareholders

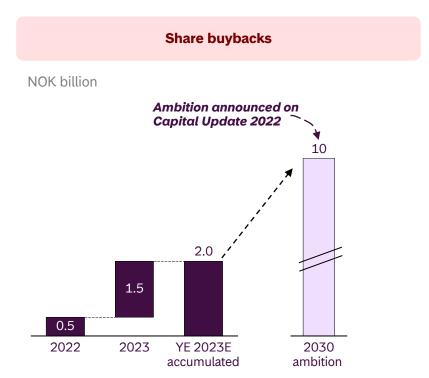






### History of growing capital distribution

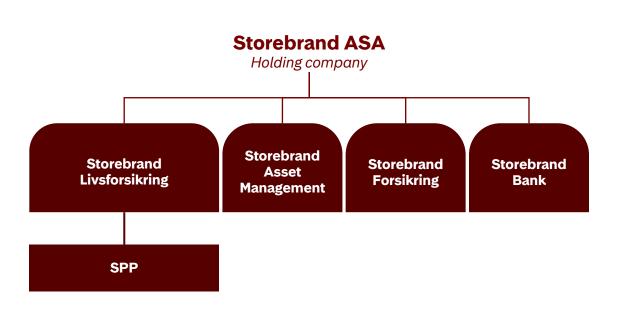








# Historical remittance has been close to cash results



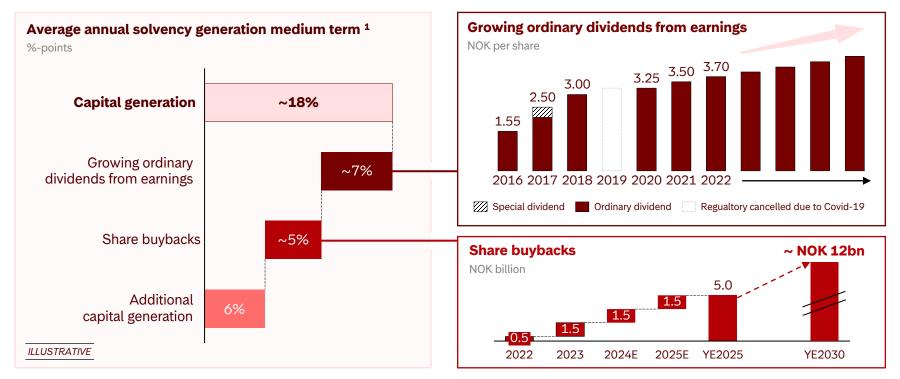
### INCREASED REMITTANCE EXPECTED

- Cash remitted to Hold co. for maximum fungibility across the group
- Remittance expected to increase from growing cash results and upstreaming of excess cash





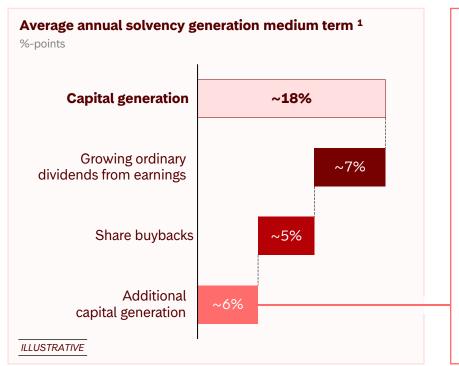
# Reaffirming our commitment to grow capital distribution to shareholders

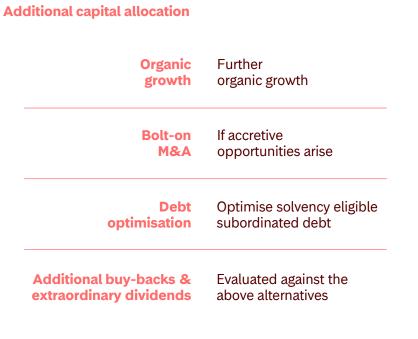






# Disciplined allocation of available excess capital to maximise shareholder value









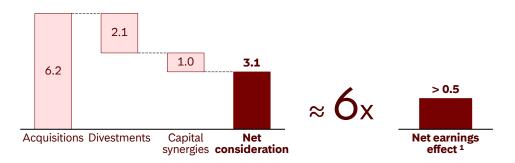
# Track-record of accretive M&A well aligned with the Group Strategy

### Acquired 7 and divested 2 companies since 2017...

... which has resulted in significant value creation

Considerations and capital synergies, NOK billion

Profit before amortisation and tax, NOK billion





### M&A-PRIORITIES GOING FORWARD

- Disciplined M&A, selected bolt-on acquisitions with strong strategic rationale, preferably synergy based
- ✓ Need to meet financial requirements equalling group ROE-target of 14%



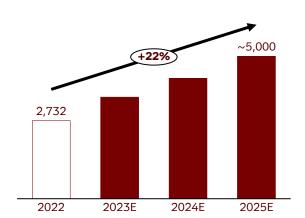


# Earnings per share growth strengthened by ongoing buybacks

ILLUSTRATIVE

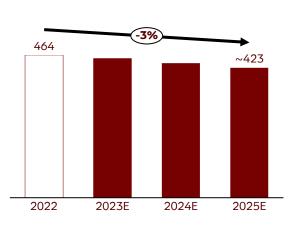
#### **Earnings ambition**

Result before tax and amortisation (NOK million)



#### **Share buybacks**

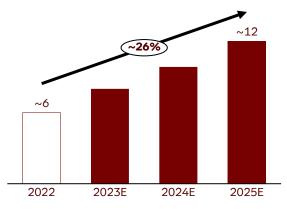
Shares outstanding<sup>1</sup> adjusted for own shares (million, opening balance)



#### Actual Illustrative

#### Earnings per share (EPS)

Result before tax and amortisation (NOK per share)







# Concluding remarks





### **Key takeaways from today**



Supportive macro environment

From historically low, to higher interest rates



Strong market position

From Norwegian market leader in occupational pension to diversified Nordic capital-light growth business



**Attractive markets** 

From growing frontbook to structural and market driven earnings growth across the entire business



Increased cash result and return

From low Return on Equity business to high Return on Capital as value creation accelerates



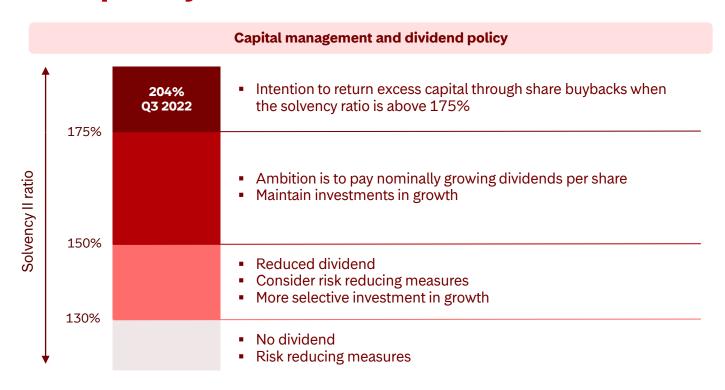
Higher capital return

From growing dividends to increasing dividends in parallel with material buybacks





# Consistent group capital management and dividend policy







### Leading the way in sustainable value creation

Group **financial** ambitions

5 NOK billion

Group profit 2025

Increasing every year

Dividends per share

>14%

Return on Equity

1.5 NOK billion per year
Share buybacks

Group **sustainability** ambitions

Net-zero investments

Group-level by 2050

Workforce participation

Reduce disability

50/50

Gender balance

Science-based targets

Commitment for STB and suppliers





# Appendix





### **Key assumptions**

Numbers presented today are subject to external factors outside of Storebrand's control such as;





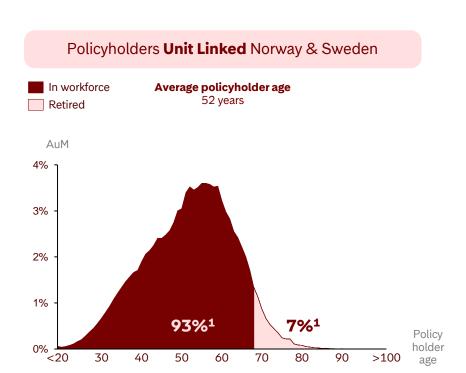


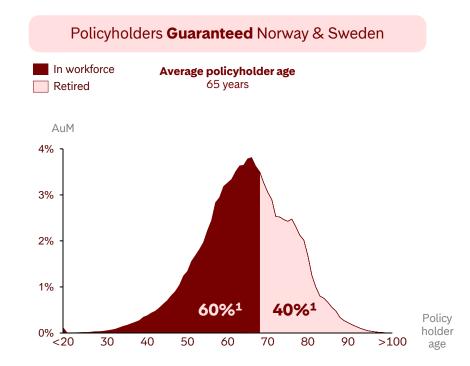






### **Continued shift to Non-Guaranteed pension**









### Implications from new buffer capital rules

#### **New rules**

- The new rules entail the introduction of a pooled and fully customer-distributed buffer fund for private guaranteed pension products
- The new regulation enters into force on 1 January 2024
- The buffer fund will replace the current additional statutory reserve and market value adjustment reserve, and will be able to cover negative returns
- The rationale for the new rules is to achieve higher expected return by giving pension vendors increased buffers to take on more risk in the portfolios

#### **Implications for Storebrand**

**Portfolio management:** Increase allocation to risky assets due to increased risk-absorbing capacity from more available buffer. Paid-up portfolio divided into a further 3 sub-portfolios to achieve a better ratio between risk and return for the customers. This leads to increased expected profits for customers and shareholders.

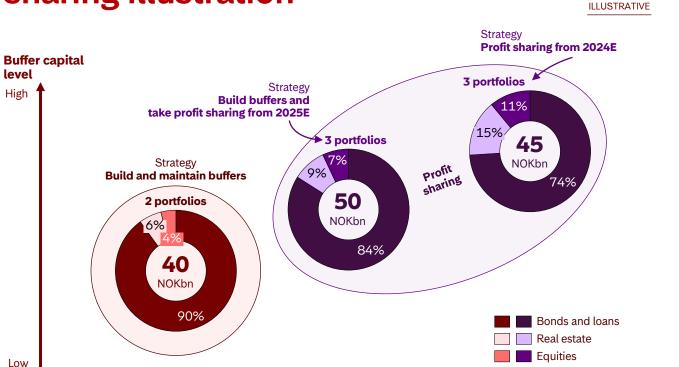
**Solvency effect:** Solvency II effect as of 1 January 2023 expected to be neutral. New regulation with a positive contribution stand-alone but is offset by increased allocation to risky assets.

**Supplementary information:** The 'Market value adjustment' reserve will be merged with the 'Additional statutory reserves' from the 1<sup>st</sup> quarter 2024





# 1/2: Paid-up policy portfolio profit sharing illustration



# Profit sharing dynamics for paid-up policies

The number of paid-up subportfolios increased from 5 to 8, to increase expected profits for customers and shareholders from 2024.

The colour illustration on this page is applied to provide an indication on what proportion of the paid-up policy portfolio that is expected to be in profit sharing territory going forward on the next page.

Highly illustrative, based on outlook as of December 2023.

Guaranteed rate of return

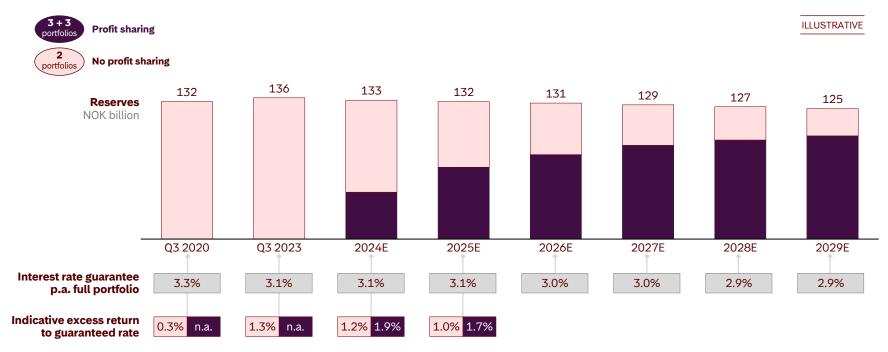
low = 2%



High = 4%



# 2/2: Expected return for paid-up policies is significantly above guaranteed interest rate







### **Solvency Capital allocation main products**

ILLUSTRATIVE PRO FORMA ALLOCATION BASED ON 175% SOLVENCY RATIO

		Reserves (NOK billion)	Contribution to Own Funds ('VIF')	SCR	Solvency ratio – before use of hard capital	Hard capital to have target Solvency ratio <sup>1</sup> (NOK billion)	Run off/ Growth
Back	Paid up policies	142	0%	5%	~10%	13.6	RUN OFF
	High guarantees Sweden	62	3%	6%	~40%	6.2	RUN OFF
Future Storebrand	Low guarantees and DB	58	4%	3%	~130%	1.2	GROWTH
	Unit linked	353	4%	2%	~160%	0.1	GROWTH
	Insurance (Premiums) <sup>2</sup>	7.8	15%	13%	~120%	0.4	GROWTH
	Asset management (AuM)	1,131	N/A	~0%	193%	0.4	GROWTH
	Retail Bank (Lending)	75	N/A	6%	116%	4.8	GROWTH

<sup>109</sup> The capital is allocated based on the capital consumption under SII and CRD IV. CRD IV companies consume 115% of SCR, Unit Linked and Insurance consume 160% of SCR, Guaranteed consumes ~200% of SCR.

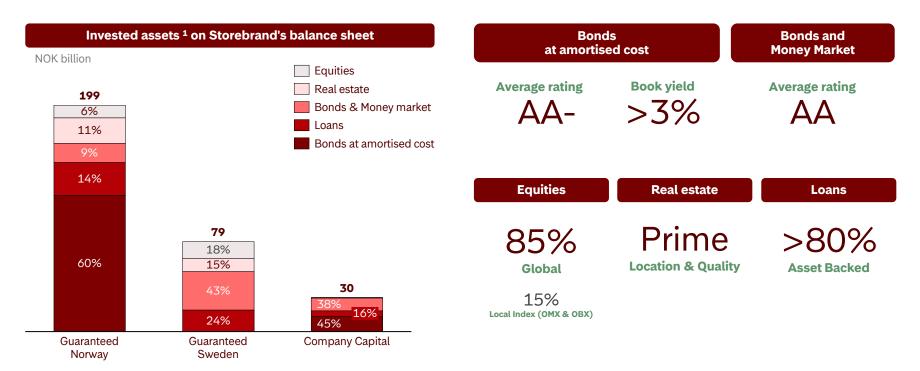




<sup>1.</sup> Hard capital is subordinated debt + solvency II equity (uT1 adjusted for Vif).



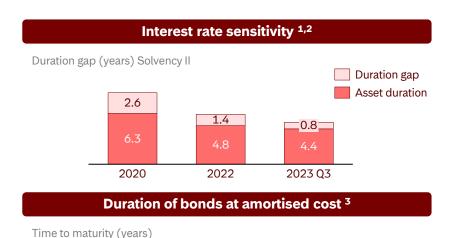
## High quality assets, with fixed income as the backbone, provide secure returns for guaranteed pensions and company capital





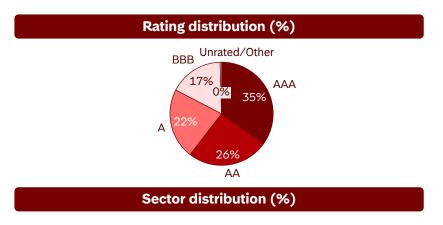


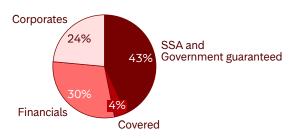
### **Guaranteed portfolio Norway**





2022





<sup>1.</sup> Liability duration measured for Solvency 2 Best Estimate Liability, hence including future discretionary benefits and based on Solvency 2 curve with UFR and VA.

2023 03

2020



<sup>111 2.</sup> Duration measured in years is reduced from higher interest rates.

<sup>3.</sup> Time to maturity in 2023 somewhat reduced due to reclassification of some bonds from mark-to-market to amortised cost when IFRS 9 was introduced in 2023. Comparable number to 2022 in 2023 is 10.0 years.



### Real estate portfolio – Norway <sup>1</sup>

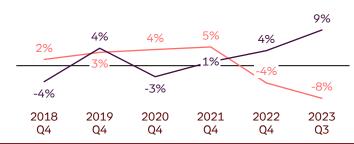
#### Allocation and distribution - real estate portfolio Unit Linked Guaranteed Logistics Hotel 3% 29 bn NOK Retail 6 68% Office

#### **WAULT** and expired rental income



#### Fair value adjustments and change in rental income

— Fair value adjustments by year — Change in rental income



#### Sub-portfolio yield distribution Q3 2023 2

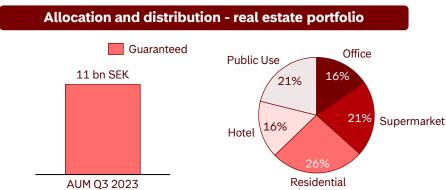




AUM 03 2023

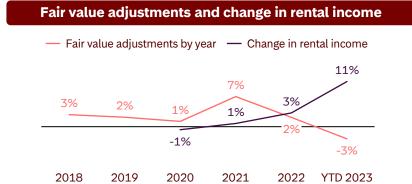


### Real estate portfolio - Sweden <sup>1</sup>

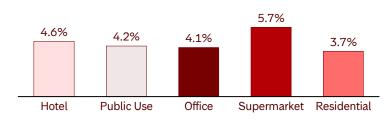


#### WAULT and expired rental income





#### Sub-portfolio yield distribution Q3 2023<sup>2</sup>

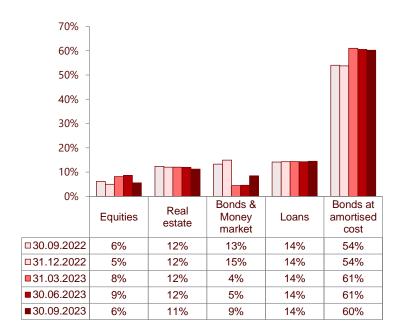




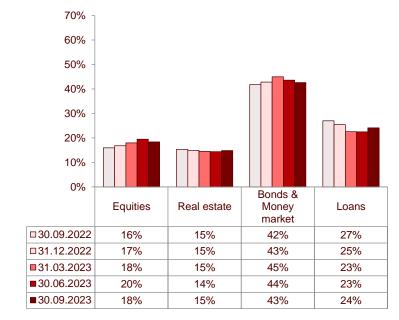


### **Asset allocation - Guaranteed products**

#### **Storebrand Livsforsikring AS (Norway)**



#### SPP (Sweden)







### For further information



#### **Contact us**

Lars Aa Løddesøl Group CFO

lars.loddesol@storebrand.no +47 9348 0151

Kjetil R. Krøkje Group Head of Finance & Strategy kjetil.r.krokje@storebrand.no

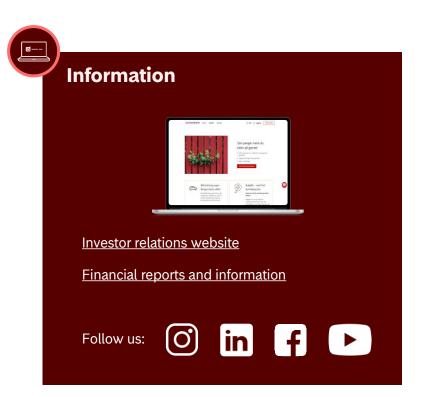
+47 9341 2155

**Johannes Narum** Head of Investor

johannes.narum@storebrand.no

Relations

+47 9933 3569







## Thank you

#### Financial calendar

7 February 2024 Results Q4 2023

14 Mars 2024 Annual Report 2023

4 April 2024 Annual General Meeting

24 April 2024 Results Q1 2024

12 July 2024 Results Q2 2024

23 October 2024 Results Q3 2024

